From: Jesika

To: Microsoft ATR

Date: 1/1/02 4:08pm

Subject: Microsoft Settlement

To whom it may concern:

I wish to voice my displeasure over the settlement made in the Microsoft Antitrust case. While it does address some important points, the most egregious of Microsoft's actions go unmentioned. I was pleased to see that it prohibited Microsoft from asking OEM's to discontinue their current practices of pre-installing competing software and OS's, but this is simply not enough. The simple fact is that consumers are being forced to pay a Microsoft "tax" on every complete system purchased. It is impossible to purchase a complete system without Microsoft pre-installed, even if you have no intention of using the product.

What I'd really like to see is a true offer of competition. I would like to see Microsoft prohibited from requiring OEM's to offer their OS exclusively, or in combination with another OS. Until I can walk into a store and purchase a pre-built x86 PC without a Windows operating system on it, Microsoft is still monopolizing my options. I will not be satisfied with the rulings against them if I am not given an option to either purchase a computer with out Windows, or a method of receiving a refund for Windows if I remove it from the system.

Thank you for considering my opinions. I appreciate the work you have done so far on this issue.

Sincerely,

Jesika Hurdelbrink San Antonio, TX